Topics > Business Procedures > Emergency Planning in Care: Model Policies

# Winter Weather in Domiciliary Care Policy

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| Organisation name: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |

## Policy Statement

The organisation recognises that cold and icy winter weather can present a serious threat to the welfare of service users.

## Aim of the Policy

This policy is intended to set out the values, principles and policies underpinning the organisation’s approach to winter weather risks.

## Winter Weather Policy

To reduce the risk of emergencies due to winter, cold, icy and/or stormy weather, the organisation will:

* ensure that staff have a current list of emergency contact phone numbers, including those for electricity, gas and water suppliers for vulnerable service users
* ensure that vulnerable service users’ homes have adequate heating
* discourage the use of extra heaters wherever possible by ensuring that vulnerable service users’ homes are kept warm and comfortable through standard central heating
* have a backup heating plan in case of power cuts
* encourage vulnerable service users to keep on hand extra blankets
* encourage vulnerable service users to stock a few days’ supply of water, required medications, and food that does not need to be refrigerated or cooked
* have contingency plans for vulnerable service users if it is not possible to keep their home warm.

## Training

All staff should be encouraged to read the policy on winter weather risks as part of their induction process. Annual refresher training/briefings will take place in the autumn on winter weather precautions.

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| Date: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Policy review date: | \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |